

Privacy Policy

Big Brothers Big Sisters of Gallatin County ("BBBSGC") respects your concerns about privacy and value the trust you have placed in us. This Privacy Notice describes the types of personal information we collect, how we may use that information, and with whom we may share it. [Our Privacy Notice also describes the measures we take to protect the security of the information.] In addition, we describe the choices you can make about how we use the information you provide to us. We tell you how you can update your contact information, remove your name from our mailing list, or answer any questions you may have about our privacy practices.

Web Site Content

To maintain the integrity of the organization's Web site, BBBSGC will oversee the content and look and feel of the site. This position is responsible for ensuring that content meets the organization's quality standards and due diligence has been completed to ensure that the organization is within its rights to use any material it posts.

Web Site Disclaimer

As part of its work to protect the reputation and legal interests of the organization, Big Brothers Big Sisters of Gallatin County will post the following Web site disclaimer effective January 1, 2007:

Web Site Disclaimer

All materials posted on this site are subject to copyrights owned by Big Brothers Big Sisters of Gallatin County or other individuals or entities. Any reproduction, retransmission, or republication of all or part of any document found on this site is expressly prohibited, unless Big Brothers Big Sisters of Gallatin County or the copyright owner of the material has expressly granted its prior written consent to so reproduce, retransmit or republish the material. All other rights reserved.

The names, trademarks, service marks and logos of Big Brothers Big Sisters of Gallatin County appearing on this site may not be used in any advertising or publicity, or otherwise to indicate the organization's sponsorship of or affiliation with any product or service, with the organization's prior express written permission.

Although this Web site features links to other sites, Big Brothers Big Sisters of Gallatin County takes no responsibility for the content or information contained on those sites, as we do not exercise editorial or other control over these sites.

This Web site provides information and services in furtherance of our mission. We make no representations about the suitability or accuracy of the information on this site for any purpose.

If you see any objectionable, inaccurate or improperly functioning content or features on this site, please contact our CEO at 406-587-1216 as soon as possible.

Web Privacy Policy

The following policy statement is posted on our Web site:

Big Brothers Big Sisters of Gallatin County respects the privacy of visitors to its Web site. We strongly believe that if electronic commerce and online activities are to flourish, consumers must be assured that information provided online is used responsibly and appropriately. To protect online privacy, the organization has implemented the following policy.

About the Information We Collect

Most of the data and information we collect through our Web site is used only to help us achieve our mission. It is our policy to collect and store only personal information that our clients knowingly provide.

From Casual Web Site Visitors and General Users.

We do not collect any personal information from users browsing our Web site. When you use the public areas of our Web site you are doing so anonymously. We do collect aggregate use information, such as the number of hits (visits) per page. We use aggregate data for internal and marketing purposes, but we don't collect any personally identifying information.

From Our Clients, Donors and Other Customers.

If while visiting our Web site you order a product, register for a conference, submit a technical assistance question, or request other information, you will be asked to provide certain information. In all cases this information is submitted voluntarily. In most cases, we ask clients to provide their name, title, organization name, address, telephone, and e-mail. If you're making a purchase, you may be asked for credit card information in order to complete your purchase. Similar information may be submitted to us on an order form or registration form.

Customer Lists

Our client list is not for sale. When you visit our Web site or become a client, your name and mailing information will not be sold to a commercial organization.

Credit Card Account Information

We utilize secure transaction methods when collecting credit card information over the Internet. Big Brothers Big Sisters of Gallatin County does not disclose credit card account information provided by our clients. We submit the information to the appropriate clearinghouse in order to obtain payment.

What types of information does BBBS collect and use about me and how does BBBS use the information?

We collect and use information about you to communicate with you about our products, services, promotions, programs and events. We also collect information to improve your website experience, enroll Big Brothers and Big Sisters and children and youth; enable you to make

donations to BBBS, and enable you to stay informed on legislative issues important to BBBS. Here are the ways we obtain information about you and the types of information we obtain. We also tell you how we use the information.

Register for Our Newsletter. When you ask us to send you our newsletter, you provide us with your email address and/or postal address so we can fulfill your request.

Purchases. When you order or purchase a BBBS product, you may choose to give us contact and payment information (such as credit card information) so we may process your order. When you pay for a BBBS product using a credit card, we use your credit card information only to fulfill your order and for other internal purposes. Any time we ask for your credit card information online to fulfill a request, we will utilize an industry standard 128 bit encrypted form to do so.

If you contact us via our website, we may ask you for information such as your name, address and email address so we can respond to your questions or comments. Unless you consent, we do not retain this information except to respond to your inquiries.

Website. We collect information on our website using transient cookies, sometimes called session cookies. A transient cookie is a small file that contains information about a user. The transient cookie disappears when the user's browser is closed. Unlike a persistent cookie, a transient cookie is not stored on the user's hard drive; it is stored only in temporary memory that is erased when the web browser is closed. We use transient cookies to determine, for example, how you use our website so we can improve the design of our site. Transient cookies are not linked to any personally identifiable information about you.

Enrollment. When you enroll online to become a Big or Little, you give us your name, email address, phone number, and other personal information. If you are under 13 years old, we ask you to have your parent or guardian enroll you, or you may call your local agency directly.

Donations. You also give us contact information and credit card or checking information so we can process your donation. We use this information only for that purpose.

Other Ways We May Use Information to Provide Services. You may provide us with survey information to help us learn more about your preferences. We maintain information you provide to us in our database to provide you with the information, goods or services you have requested.

Does BBBS share the information it obtains about me with third parties?

BBBS does not share personal information about you with any third parties for their own marketing purposes. We do share this information with service providers we have retained to perform services on our behalf, but these service providers are not authorized by us to use or disclose the information except as necessary to perform services on our behalf or to comply with legal requirements. We also may disclose information about you to other members of the BBBS family (such as our local agencies, which may have their own privacy policies) and as required by law.

How does BBBS protect personal information?

The security of personal information is a high priority for us. We maintain online safeguards to protect against unauthorized disclosure, use, alteration and destruction of the personal information in our possession. To protect the security of your credit card information, we use the industry standard for Internet security -- Secure Socket Layer (SSL) technology. This Internet encryption standard scrambles data as it travels from your computer to our server. You'll know that you're in a secure area of our website when the "http" portion of the BBBS website address in your browser changes to "https." The "s" stands for "secure."

How does BBBS update its Privacy Notice?

BBBS's products, services, promotions and programs will change over time. This Privacy Notice will be updated periodically to reflect those changes and corresponding changes in our information practices. Whenever we revise this Privacy Notice, we will change the date on the notice to indicate when the revisions were made. We reserve the right to change our information practices and the terms of this Privacy Notice, and to apply the changed practices to all information we have about you.

Does the BBBS website contain links to other websites?

The BBBS website may contain links to other websites that operate independently of BBBS and are not under our control. We provide links to those sites solely for your convenience and information. Those sites have their own privacy notices, which we suggest you review if you visit any linked sites. BBBS is not responsible for information that is provided by those sites or for any other use of the sites.

Will I receive email from BBBS?

We will send you email only if you have provided us with your email address and have asked us to communicate with you this way.

How can I contact BBBS?

Please check our contact page.